

BROKER NEWS

December 1, 2022

Paytient is now available to Health Plan of Nevada (HPN) Individual On Exchange plan members. Paytient is an interest-free line of credit that helps members and their dependents better access and afford care.

On the next two pages are two email templates for you to send to your existing and prospective clients. We will also mail a [letter to our HPN On Exchange membership](#).

If you have any questions, please contact your HPN/SHL sales representative.

Send this email to existing HPN Individual On Exchange plan members during open enrollment:

Subject Line: Helping HPN members access and afford care

Hello,

I'm excited to share that Paytient is now available to Health Plan of Nevada Individual On Exchange Plan members.

The Paytient card helps you access and afford care with interest-free credit.

- Use the card to pay for medical or pharmacy care.
- \$1,000 interest-free line of credit for individuals and \$2,000 for individuals with dependents on their plan.
- No interest, no fees, no credit check.

How Paytient Works

1. **Access** your account by visiting [Paytient.com/nevada](https://paytient.com/nevada)
2. **Swipe** your card to pay for out-of-pocket medical and pharmacy expenses* for you and your family. It works at any medical provider or pharmacy that accepts VISA.
3. **Click** the notification that appears on your smartphone or log into Paytient's website to view the expense.
4. **Split** medical or pharmacy expenses into a payment plan that works for your budget! You'll enjoy 0% APR and no fees.

All you need to do now is access your account by visiting: [Paytient.com/nevada](https://paytient.com/nevada)

Let me know if you have any questions about Paytient or your HPN health plan.

Best,
<Broker Name>

*Note: Your Paytient card works with providers in certain approved merchant categories. The provider self-selects their merchant category, and in some cases a provider might not be categorized as you expect. If your card is unexpectedly declined, contact Paytient customer support.

Paytient is not affiliated with HPN and all services are provided by Paytient and not HPN.

Send this email to prospective HPN Individual On Exchange plan members during open enrollment:

Subject Line: Helping HPN members access and afford care

Hello,

I'm excited to share that Paytient is now available to Health Plan of Nevada Individual On Exchange Plan members.

The Paytient card helps you access and afford care with interest-free credit.

- Use the card to pay for medical or pharmacy care.
- \$1,000 interest-free line of credit for individuals and \$2,000 for individuals with dependents on their plan.
- No interest, no fees, no credit check.

How Paytient Works

1. **Enroll** in any Health Plan of Nevada Individual On Exchange Plan.
2. **Activate** your Paytient card by visiting: [Paytient.com/nevada](https://paytient.com/nevada)
 - a. *Note: You will be able to activate your Paytient card when your coverage starts.
3. **Swipe** your card to pay for out-of-pocket medical and pharmacy expenses* for you and your family. It works at any medical provider or pharmacy that accepts VISA.
4. **Click** the notification that appears on your smartphone or log into Paytient's website to view the expense.
5. **Split** medical or pharmacy expenses into a payment plan that works for your budget! You'll enjoy 0% APR and no fees.

Let me know if you have any questions about Paytient or HPN health plans.

Best,
<Broker Name>

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