

BROKER NEWS

October 6, 2022

2023 Individual and Family Plan Updates

We've enhanced our product portfolio for the 2023 plan year:

- 35+ Individual and Family Plans that may save your clients' money on premium and out-of-pocket costs
- HPN Individual On Exchange Select Plans offer HPN's lowest monthly premium with a select network of hospitals¹
- [Peloton® offer](#) will be available to individual and family plan members January 1, 2023
- Members can sign in to the [online member center](#) to opt-in to receive certain notifications by text message or email

View our 2023 open enrollment materials:

- [Individual and family plan updates \(for brokers\)](#)
- [On Exchange brochure \(for members\)](#)
- [Off Exchange brochure \(for members\)](#)
- [Rate tables](#)

Additional updates:

- Your renewals are available in the broker portal.
- An online member renewal option will be available October 15, 2022.
- Member renewal letters will mail starting October 15, 2022.

Get more information to help you write new policies and renewals in our [2023 broker guide](#).

Paytient² Interest-Free Credit Line

Now available to Health Plan of Nevada Individual On Exchange Plan Members. Paytient is an interest-free line of credit that helps members access and afford care. With the swipe of a card, members can turn medical or pharmacy expenses into affordable payment plans. Download Paytient's communication materials to learn more:

- [Paytient flyer – for members](#)
- [Member FAQ](#)
- [Paytient flyer – for brokers](#)
- [Broker FAQ](#)

If you have any questions, please contact your HPN/SHL individual sales representative.

¹The Select Network does not include Dignity facilities and Dignity micro hospitals, urgent cares and physicians groups.

²Paytient is not being provided for or administered by HPN or SHL. This program is being administered by a non-affiliated third party.