



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company



SIERRA HEALTH AND LIFE
A UnitedHealthcare Company

ATTENTION

HEALTH PLAN OF NEVADA & SIERRA HEALTH AND LIFE PROVIDERS

We are Paperless!

Health Plan of Nevada, Inc. / Sierra Health & Life, Insurance Company, Inc., will begin issuing paperless Explanation of Payments (EOP). Paper EOP's are no longer being sent with your claims payments.

Providers will be able to access and print their EOP's by logging on to the HPN @YourService website, our online provider portal at: <https://ays.sierrahealth.com/index.aspx>

If you do not have an @YourService username and password to log on:

- Go to the website <https://ays.sierrahealth.com/index.aspx> to create an account
- Check the e-mail you listed for the link to access and create a password, to complete your @yourservice account log-on.

If you require assistance for access, please contact your Dental Provider Advocate:

Kelly Block

Phone: 702-240-8932 Fax: 702-266-8777

E-mail: kelly.block@uhc.com

Our United Culture The way forward

■ Integrity ■ Compassion ■ Relationships ■ Innovation ■ Performance