



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company



SIERRA HEALTH AND LIFE
A UnitedHealthcare Company

DENTAL PROTOCOL UPDATE

May 1, 2012

Dear Dental Provider,

Effective Immediately, Protocol ENT005 Dental Anesthesia for Children has been revised to indicate: Dental services for children, extended under the medical plan, are **medically necessary** in surgical centers for ambulatory patients only when requested by and performed by a trained pediatric dentist with a specialist license for pediatric dentistry as defined under NRS 631.250.

The Health Plans Medical Prior Authorization Department will not approve surgery centers and anesthesiologists unless the applicable criteria is met. HPN/SHL will honor authorizations that were approved prior to April 30, 2012; subject to patient eligibility, benefits, etc.

To access Utilization Management Protocol updates effective March 12, 2012 and all protocol revisions; go to the Health Plan of Nevada web site at: <http://www.healthplanofnevada.com>. Select “Providers”, “Referral/Prior Authorization Information”, “Utilization Management Criteria”, and click on “Accept”. You will be able to select the category of the protocol you wish to review. For Medicaid use the above referenced link and instructions provided.

Sierra Health and Life web site at: <http://www.sierrahealthandlife.com>. Select “Providers”, “Forms, Criteria and other information”, and “utilization Management Criteria”, and click “Accept”. You will be able to select the category of the protocol you wish to review.

We are committed to providing exceptional service to our members and providers. If you have any questions regarding this facsimile, please contact Dental Provider Services at 702-242-7086 or 866-253-8378 Monday - Friday from 8:00 am - 5:00 pm PST to assist you with any questions you may have.

Sincerely,

Your Dental Provider Relations Team