



Dear (Provider name/Practice),

The Teachers Health Trust has been providing healthcare to our educators since 1983, and many of you have been part of that effort over the years. For the past year, the Teachers Health Trust has not met the expectations of our providers and our members, and for this, we wholeheartedly apologize. Both you and our members deserve a better partner in health, and that is our sole mission for the upcoming year. Below you will see our plan to get the Teachers Health Trust back on track.

Since much of our past failure was tied to budget and funding, we began by reviewing our vendor partnerships. This led to transitioning services to the UMR network. This includes their PPO network, TPA services, and medical management. Additionally, we are changing pharmacy benefit managers (PBM).

Next, we thoroughly examined our plan designs and contributions. CCEA is currently negotiating rates with the Clark County School District (CCSD), which should yield an increase in annual funding. All of these above actions ensure that care provided after July 1, 2021, and beyond is fully funded. Claims made after July 1, 2021, are currently being processed by UMR.

This leads to the real issue at-hand: how to pay claims made prior to July 1, 2021. To be fully transparent, these claims are not currently funded. We are working tirelessly and evaluating any available option to resolve this situation. As you may be aware of from local reporting, CCSD has provided \$35 million in funding; however, this was a prepayment of the September through November 2021 premium. It is not and was not a one-time payment to help reconcile past claims.

One step we have taken thus far is to settle with our largest provider at a significant discount. This has allowed us to set the path to credibly secure additional funding. We appreciate the efforts of this provider by coming to the table, not only to reconcile their situation, but with a mindset that their aggressive discounting will assist us in securing funding for a community-wide solution. We cannot promise when these debts will be fully resolved, but we can promise to be more clear, consistent, and transparent in communicating our plans and solutions with you in future.

The final change made was in regard to our leadership team. We are in the process of evaluating how to bring industry expertise to the governance of the Teachers Health Trust, so this funding situation does not reoccur.

Again, this is not how we envisioned the Teachers Health Trust to be operating, so we thank you for your patience and understanding as we become a better partner. As promised above, we aim to be as transparent as possible with you moving forward. We encourage you to reach out to us for updates by emailing providerrelations@ththealth.org

On behalf of our members, we sincerely appreciate those of you that have continued to provide services despite our gross shortcomings. This is the first time our financial situation has reached the levels that they are now. Our educators and their health will always be our united goal, and you can expect us to do everything possible to reconcile our debt and be a better partner to you like we once were.

Sincerely,
Tom Zumtobel
CEO, Teachers Health Trust