



HEALTH PLAN OF NEVADA  
A UnitedHealthcare Company

**11.8 GASTROENTEROLOGY- PEDIATRIC REFERRAL GUIDELINES**  
**Contracted Group: Pediatric Gastroenterology & Nutrition Associates (PGNA)**

**For Appointments:**

**Phone:** (702) 791-0477

**Fax:** (702) 791-6831

**Locations:**

3196 S Maryland Pkwy, #309  
Las Vegas, NV 89109

653 N. Town Center Dr., #412  
Las Vegas, NV 89144

The goal of PGNA is to address the needs of patients referred by their primary care physicians. Appointments are by referral only, whereby the insurance plan mandates this, and even in cases in which the insurer is not required to give prior authorization, patients are encouraged to seek a referral from their primary care physician rather than self-referring.

Please allow 7 days for your referral to be processed. Expedited or STAT referrals must include a **physician to physician** call or contact, and must include on the referral the reason for the expedited or emergent need.

All referrals should include the specific reason for referral or question to be answered, any records addressing the particular question or diagnosis from the primary care office or from other specialists also involved in the patient's care, and all laboratory and imaging results, as well as prior treatment attempts and their outcomes.

Patients will be contacted by the office once a completed referral has been received, but patients should be encouraged to contact the office to schedule routine appointments.

Patients referred for growth or nutritional concerns must have a growth chart completed and submitted with the referral (attached to online referral or fax directly to PGNA).

Patients referred because of abnormal blood or laboratory results of any kind must have the results in question submitted with the referral.

Many times, it is appropriate for the primary care physician to begin the evaluation before the patient is seen in our clinic. For specific guidance as to what testing may be appropriate prior to referral, the primary care or referring physician is encouraged to contact one of our physicians directly. This will expedite patient care and avoid unnecessary testing or repetition of testing. In small children, efficiency is critical when ordering blood draws and exposing them to radiation, thus a coordinated effort needs to be made between referring physicians and our physicians.