Action Needed to Continue Auto Pay

We switched to RevSpring (RS), a new payment processing vendor, the evening of June 15, 2022.

You must take action to continue auto pay! Your auto pay plan did not transfer to the new system.

- Sign in to the <u>online employer center</u> to set up auto pay with RS. You can make a one-time payment or pay your premium automatically each month by credit card, debit card, or from your checking or savings account.
- If you set up auto pay with RS, your first payment will start on or after July 1, 2022. We encourage you to set it up as soon as possible to avoid disruption with your payment schedule.
- Auto pay or post-dated payments scheduled with our previous vendor (Speedpay) will process through June 30, 2022. To cancel a scheduled payment, call us toll-free at 1-800-274-1573 at least one business day prior to your scheduled payment date.

Need to pay your premium by mail?

Write your group ID and subgroup number on your check. Then make checks payable to Health Plan of Nevada or Sierra Health and Life and mail to:

- Health Plan of Nevada P.O. Box 749546, Los Angeles, CA 90074-9546 or
- Sierra Health and Life, P.O. Box 749542, Los Angeles, CA 90074-9542

Returned checks or checks that can't be cashed will not be considered payment.



If you have any questions, please call us toll-free at **1-800-274-1573**, TTY **711**, Monday through Friday, 8 a.m. to 5 p.m.

Sincerely,

The Health Plan of Nevada and Sierra Health and Life Team

Health plan coverage provided by Health Plan of Nevada (HPN). Insurance coverage provided by Sierra Health and Life (SHL).

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